



FROM INGREDIENTS TO SOLUTIONS

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COVID-19 (coronavirus)

The Coronavirus situation, coupled with the measures taken by the UK Government, our European Neighbours and the wider Global community, is likely to cause confusion, anxiety and concern as to what the situation means in reality for us, our families and indeed the Nation as a whole.

At Thew Arnott we have faced many tough challenges over the years but none have come close to what we are facing today; it is very important that we each focus our minds on how best to overcome the challenges we will undoubtedly have both in the business and home life.

Thew Arnott is doing our part in making sure, first and foremost, that our employees and their families are as safe and well as possible. We also retain our commitment to serving our customers the best way we know how given the difficult circumstances that some are currently facing. Thew Arnott manufacturing remains uninterrupted. Should any changes to these conditions arise, Thew Arnott will provide updates to our customers and distributors as the situation evolves.

At our sites, we have appointed senior managers to monitor the constantly evolving situation via the UK Government information: **“COVID-19: guidance for employees, employers and businesses”** and communicate site specific information.

Among the measures are:

- All non-essential business travel has been postponed or cancelled until further notice.
- Employees who are showing symptoms of COVID-19 are requested to stay home as per UK Government advice.
- All visits to our facilities have been rescheduled or cancelled until further notice.
- Extensive risk assessment in place, which is adhered to by all.

Current status of our operations:

- Our products are being manufactured in BRC certified facilities (a Global Food Safety Initiative (GFSI) benchmarked food safety standard) having highest standards in good manufacturing practices and personal hygiene.
- Due to the transmission pathways identified to date, it is unlikely that imported goods such as imported food or consumer goods could be a source of infection with the novel coronavirus according to the current state of knowledge.

At this time, we do not foresee any issues regarding continuity of supply due to coronavirus. Nevertheless, we kindly ask our customers to contact us in case of any changes in demand and order pattern. We will keep you informed in case of fundamental changes of our operations. We are continually reviewing all information regarding Coronavirus.



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